

Acronyms

ACEA	Azienda Comunale Energia e Ambiente (Municipal Energy and Environment Company)
AEEG	Autorità per l'Energia Elettrica e il Gas (Italian Authority for Electricity and Gas)
AGCM	Autorità Garante della Concorrenza e del Mercato (Italian Antitrust Authority)
AIT	Average Interruption Time
AOT	Area Operativa Territoriale (Transmission Operational Area)
ASA	Average System Availability
AU	Acquirente Unico (Italian Single Buyer)
BoD	Board of Directors
CdP	Cassa Depositi e Prestiti
CEI	Comitato Elettrotecnico Italiano (Italian Electrotechnical Committee)
CESI	Centro Elettrotecnico Sperimentale Italiano (Italian Electrotechnical Testing Centre)
CIGRE	Conseil International des Grands Réseaux Electriques à Haute Tension
CONSOB	Commissione Nazionale per le Società e la Borsa (National Commission for Companies and the Stock Exchange)
CSR	Corporate Social Responsibility
DAEM	Day Ahead Energy Market
DP	Development Plan of the National Transmission Electricity Grid
DPS	Dividend Per Share
DSM	Dispatching Service Market
DT	Distance Training
EBIT	Earnings Before Interest and Taxes
EHV	Extra High Voltage
EIA	Environmental Impact Assessment
EMO	Energy Market Operator
EMS	Energy Management System
ENS	Energy Not Supplied
EPS	Earnings Per Share
EPSES	Emergency Plan for the Security of the Electricity System
ERPA	Exclusion, Repulsion, Problems, Attraction
ETSO	European Transmission System Operators
GAAP	Generally Accepted Accounting Principles
GIS	Geographic Information System
GRI	Global Reporting Initiative

GRTN	Gestore della Rete di Trasmissione Nazionale (National Transmission Grid Operator)
GSE	Gestore Servizi Elettrici (Electric Services Management)
HV	High Voltage
IBA	Important Bird Areas
IEA	International Energy Agency
IPO	Initial Public Offering
ISPRA	Istituto Superiore per la Protezione e la Ricerca Ambientale
ISTAT	Italian National Statistics Institute
MBI	Maintenance and Business Intelligence
MBO	Management By Objectives
MED	Ministry for Economic Development
MEF	Ministry of Economy and Finance
MELS	Ministry for the Environment, Land and Sea
MPA	Ministry for Productive Activities (now the Ministry for Economic Development - MED)
N.A.	Not Available
NCC	National Control Centre
NTG	National Transmission Grid
OECD	Organization for Economic Cooperation and Development
PCB	Polychlorinated biphenyls
PCT	Polychlorinated terphenyls
PPE	Personal Protective Equipment
ROACE	Returns on Average Capital Employed
S&P	Standard & Poor's
SCADA	Supervisory Control And Data Acquisition
SEA	Strategic Environmental Assessment
SETSO	South European Transmission System Operators
SISTAN	National Statistical System
SRI	Socially Responsible Investment
TFR	Trattamento di Fine Rapporto (Staff Severance Indemnity)
TSO	Transmission System Operator
TSR	Total Shareholder Return
UCTE	Union for the Coordination of Transmission of Electricity
ZPS	Special Protection Area